To our suppliers,

Survey for New Business Partners and Environmental Policy

Firstly, we would like to thank you for your business and wish you the best in your endeavors.

In 1998, the quality management system at Riken Technos was certified ISO 9001 compliant. Then, in 2002, we receiv ed ISO 14001 certification for our environment management system.

We share our company-wide quality and environment management system policies with all new business partners. We purchase based on these two management systems in order to maintain harmony between our business and the e nvironment, and we hope that your understanding of these policies will lead to greater cooperation with them.

Quality Management Policy

We provide trustworthy products with a quality-first, customer-first attitude.

Environmental Policy

In all our business activities, we at Riken Technos keep environmental balance in mind, and so have established an en vironmental management system and have all our employees work to implement the following in order to realize an env ironmentally sustainable society.

- (1) In our business activities, we not only observe laws and regulations related to the environment and other agreed-u pon items, but establish our own regulations and seek to continually improve our level of environmental manageme nt and prevent pollution.
- (2) We will ensure the usage of safe materials, and provide society with energy-conserving and resource-conserving pr oducts, recyclable products, products that put a low burden on the ecosystem and other various plastic products that t show concern for the environment.
- (3) We will work to reduce waste, use materials effectively and minimalize the use of energy wherever possible, and les sen the burden on the environment and ecosystems by reducing carbon dioxide emissions and industrial waste.
- (4) We will document internal regulations including an environmental policy, and embed a system of continued environm ental protection activities through employee education and training.
- (5) In order to achieve our environmental policy, we will establish environmental goals and quantified objectives and periodic self-evaluations in order to manage progress.
- (6) By connecting the activities above with the activities to the company group as a whole, we will ensure safe operation with the utmost consideration toward the local environments and ecosystems of all of our locations.
- (7) We will endeavor to earn the trust and understanding of society through the disclosure of all appropriate information.

* We request that all business partners complete and send the attached quality management and environmental survey via fax.

Confirmation of Business Partner Management Status

We thank you for doing business with us and thank you for your cooperation in helping to maintain our qua lity, environmental and chemical substance management systems and manage our chemical substance ma nagement system.

We request you answer the following questions in order to confirm that your company has been managing products sold to us. Please answer "Yes" or "No". If neither answer is valid, please mark the answer "NA".

Company name:	Date:	Answer
Division:	Person in Charge:	
1. Have you obtained ISO 9001 certification?		
2. If you have not obtained ISO 9001 certification, have you established an internal quality assurance system?		
3. Have you obtained ISO 14001 certification?		
4. Have you obtained Eco Action 21 certification from the Ministry of the Environment, Eco Stage certification from the Eco Stage Institute, or KES certification from the Miyako Agenda 21 Forum?		
5. If you have not obtained environmental management system certification, have you established your own enviro nmental management system?		
6. Do you set quality control and environmental management system goals and evaluate progress toward these goa ls?		
7. Do you work toward improving quality control and environment management systems through internal audit or o ther methods?		
8. Do you understand the Riken Technos Group Green Procurement Standard?		
9. Did you submit specification and MSDS of your selling products to RIKEN TECHNOS?		
1 0 . Do you submit chemical substance information sheets specified by your company (including RoHS 6 regulated s ubstance analysis data), MSDSplus, or AIS?		
1 1 . Do you inform your customers quickly of changes laws related to chemical substances or new chemical substan ces included in your products?		
1 2. Have you changed your production process in the past year? (e.g. materials used, production equipment or me thod, inspection methods, etc.)		
1 3. If such a change has occurred, did you inform us?		
1 4. Have you established a method of emergency contact between our companies?		
1 5. Do you have a plan for restoration of production or continual shipping during an emergency such as a large fire or earthquake?		
1 6 . Do you use material produced in North Korea?		
1 7 . Do you use conflict metals?		

We thank you for your answers. Please submit this document to the e-mail address below. We request you fill out and submit this survey once every two years.

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